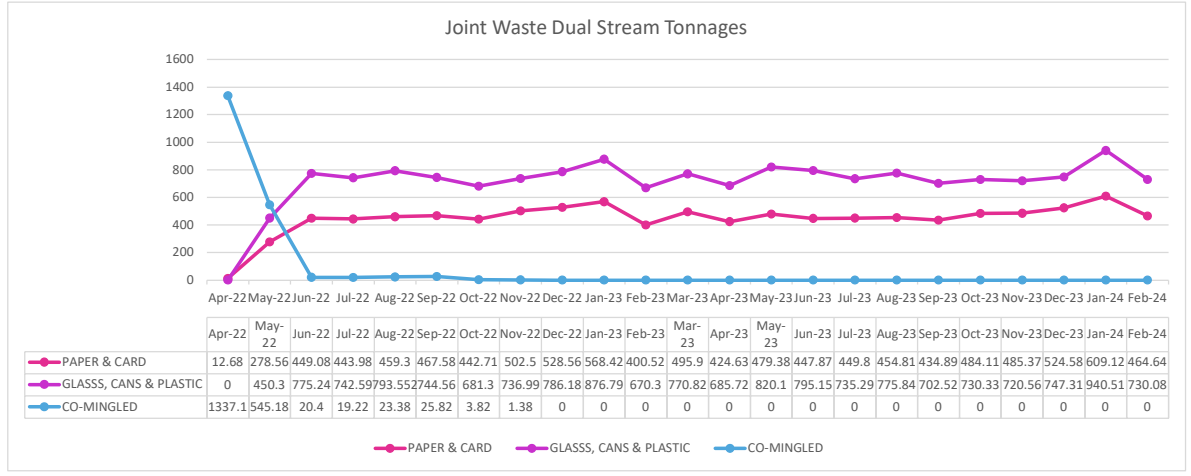
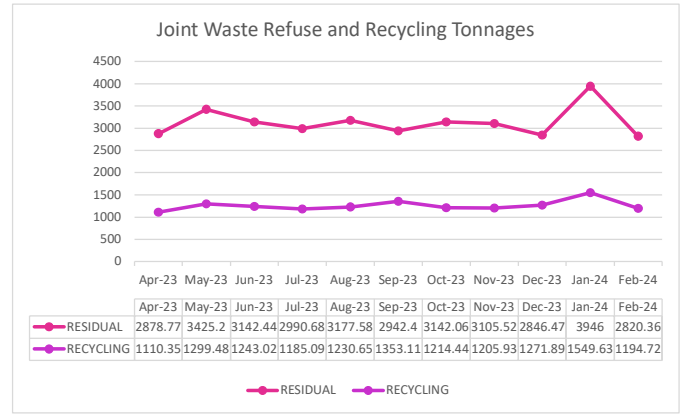


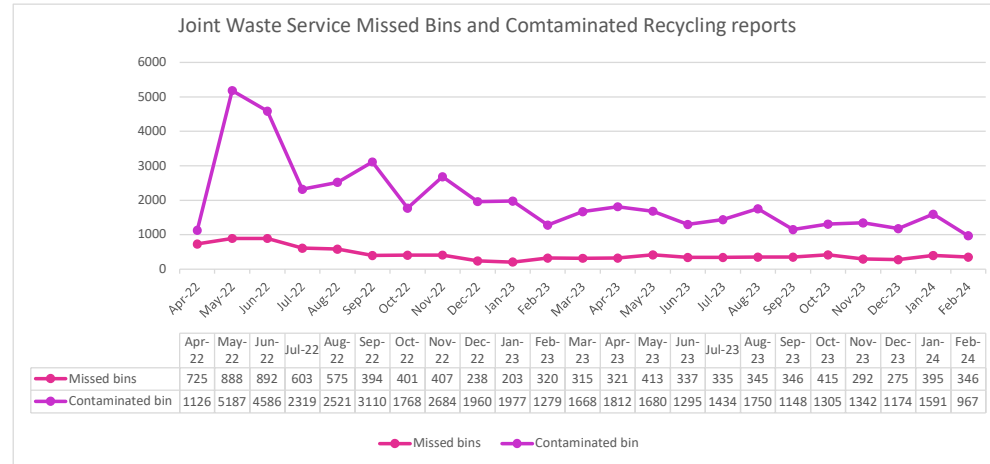
	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24
PAPER & CARD	12.68	278.56	449.08	443.98	459.3	467.58	442.71	502.5	528.56	568.42	400.52	495.9	424.63	479.38	447.87	449.8	454.81	434.89	484.11	485.37	524.58	609.12	464.64	
GLASS, CANS & PLASTIC	0	450.3	775.24	742.59	793.552	744.56	681.3	736.99	786.18	876.79	670.3	770.82	685.72	820.1	795.15	735.29	775.84	702.52	730.33	720.56	747.31	940.51	730.08	
CO-MINGLED	1337.1	545.18	20.4	19.22	23.38	25.82	3.82	1.38	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0



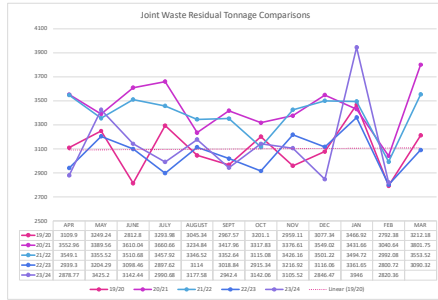
	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
RESIDUAL	2878.77	3425.2	3142.44	2990.68	3177.58	2942.4	3142.06	3105.52	2846.47	3946	2820.36
RECYCLING	1110.35	1299.48	1243.02	1185.09	1230.65	1353.11	1214.44	1205.93	1271.89	1549.63	1194.72



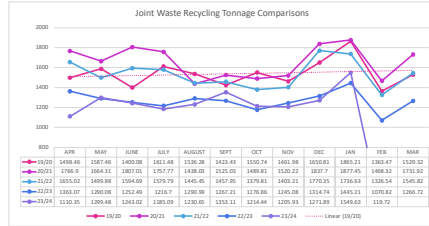
	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24
Missed bins	725	888	892	603	575	394	401	407	238	203	320	315	321	413	337	335	345	346	415	292	275	395	346
Contaminated bin	1126	5187	4586	2319	2521	3110	1768	2684	1960	1977	1279	1668	1812	1680	1295	1434	1750	1148	1305	1342	1174	1591	967



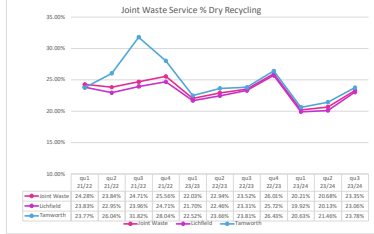
RESIDUAL	APR	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
19/20	3109.9	3249.24	2812.8	3293.98	3245.34	2967.57	3201.1	2959.11	3077.34	3466.92	2792.38	3212.18
20/21	3532.96	3389.56	3610.04	3660.66	3234.84	3417.96	3117.83	3176.63	3349.02	3431.66	3045.64	3801.75
21/22	3549.1	3355.52	3510.68	3457.92	3346.52	3352.64	3115.08	3426.16	3501.22	3494.72	2992.08	3553.52
22/23	2939.3	3204.29	3098.46	2997.62	3114	3018.84	2915.34	3216.92	3116.06	3361.65	2800.72	3090.32
23/24	2878.77	3425.2	3142.44	2990.68	3177.58	2942.4	3142.06	3105.52	2846.47	3946	2820.36	



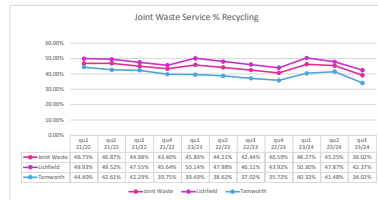
RECYCLING	APR	MAY	JUNE	JULY	AUGUST	SEPT	OCT	NOV	DEC	JAN	FEB	MAR
19/20	1498.46	1587.46	1400.08	1611.48	1536.28	1423.43	1550.74	1461.98	1650.81	1865.21	1363.47	1529.32
20/21	1766.9	1664.31	1807.01	1757.77	1488.63	1525.03	1488.81	1500.22	1837.7	1871.45	1468.32	1719.92
21/22	1655.02	1499.88	1594.69	1579.79	1445.45	1457.95	1379.81	1403.21	1770.35	1736.63	1326.54	1545.82
22/23	1163.07	1290.08	1252.49	1216.18	1290.99	1287.21	1174.86	1205.08	1184.74	1445.21	1076.92	1246.72
23/24	1110.35	1299.48	1243.02	1189.09	1230.65	1353.11	1214.44	1203.98	1271.89	1549.63	119.72	



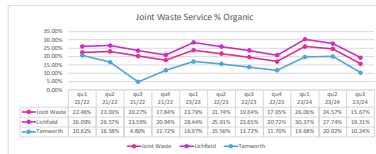
% Dry Recycling	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20
Joint Waste	24.28%	23.84%	24.71%	25.36%	22.03%	22.94%	23.52%	26.01%	20.21%	20.68%	23.30%	23.83%	22.95%	23.90%	24.71%
Lichfield	23.77%	26.04%	31.82%	28.04%	22.52%	23.66%	23.81%	26.43%	20.63%	21.46%	23.78%				



% Recycling	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20
Joint Waste	46.75%	46.87%	44.98%	43.40%	45.83%	44.21%	42.44%	40.59%	46.27%	45.25%	39.02%	49.33%	49.52%	47.55%	46.64%
Lichfield	44.40%	42.61%	42.29%	39.75%	39.49%	36.62%	37.02%	35.72%	40.33%	41.48%	34.02%				



% Organic	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20	21/22	20/21	19/20
Joint Waste	22.66%	21.03%	20.27%	17.84%	23.79%	21.74%	19.44%	17.05%	26.06%	24.57%	15.67%	26.09%	26.57%	21.59%	20.94%
Lichfield	20.62%	16.58%	4.80%	11.72%	16.97%	15.56%	13.72%	11.70%	19.48%	20.02%	10.24%				



Dry Recycling kg per household

	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24
JWS	59.01	55.71	56.57	57.27	47.86	46.07	45.46	47.17	44.83	43.34	44.9
Lichfield	59.21	55.53	57.55	55.55	48.15	46.48	45.92	46.95	45.24	42.67	45.55
Tamworth	58.75	55.96	55.24	59.65	47.46	45.5	44.82	47.48	44.25	44.27	43.73

Refuse kg per household

	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24
JWS	129.42	126.2	125.78	124.76	120.81	118.66	121.85	122.23	119.19	114.74	117.25
Lichfield	124.39	127.95	124.75	124.16	110.6	112.44	114.17	116.02	122.88	110.47	113.81
Tamworth	136.39	123.8	124.83	125.58	127.5	119.91	124.95	123.17	128.03	120.71	122.05

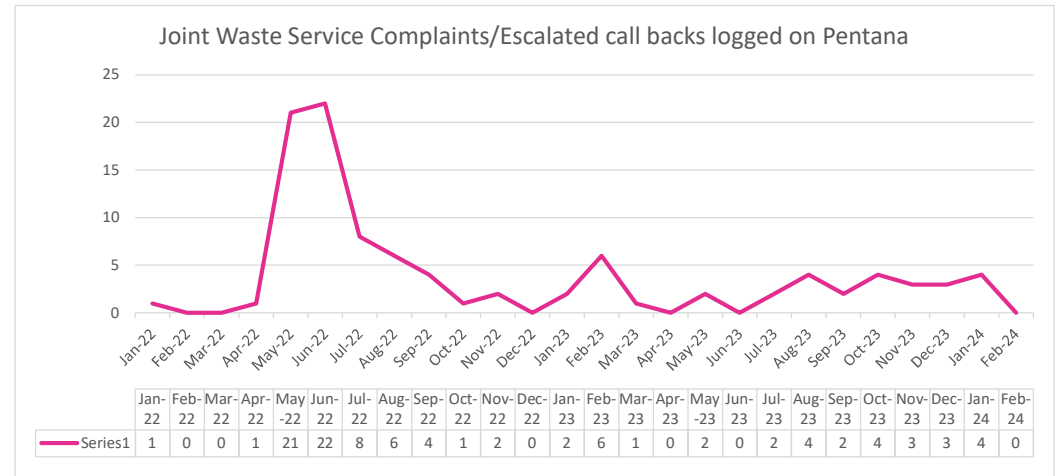
Organic kg per household

	qu1 21/22	qu2 21/22	qu3 21/22	qu4 21/22	qu1 22/23	qu2 22/23	qu3 22/23	qu4 22/23	qu1 23/24	qu2 23/24	qu3 23/24
JWS	54.6	56.2	29.8	18.99	51.67	39.2	29.18	15.12	57.83	51.5	30.13
Lichfield	64.82	68.02	36.76	23.45	63.03	31.51	36.89	19.49	68.98	58.79	38.13
Tamworth	40.42	39.8	20.06	12.82	35.77	26.94	18.44	9.02	42.22	41.3	108.95

complaints/Escalated call backs

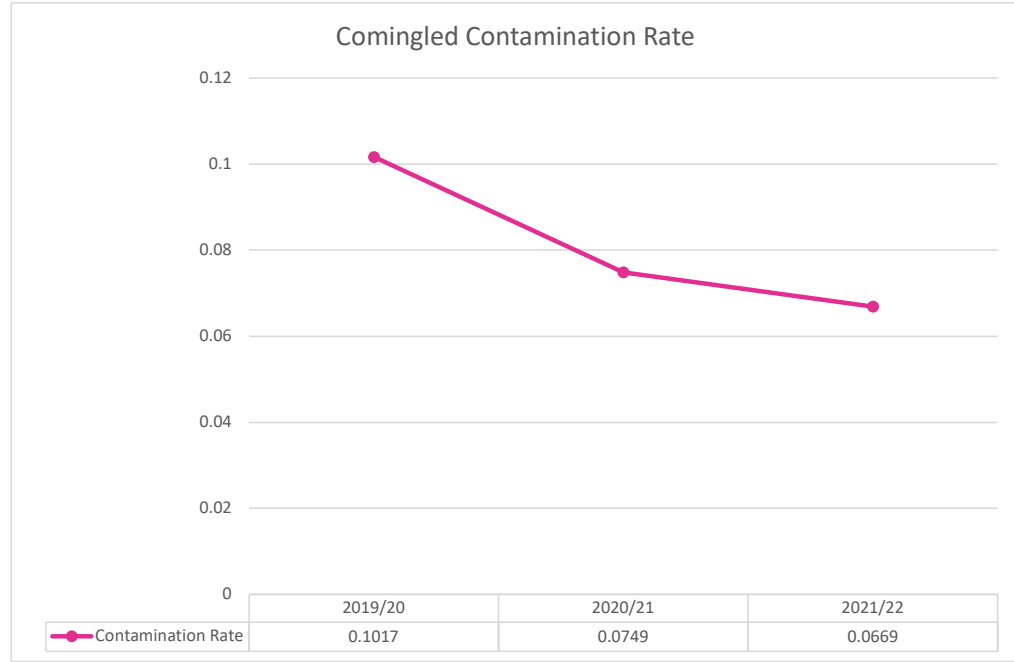
Complaints/Escalated call backs

Jan-22	1
Feb-22	0
Mar-22	0
Apr-22	1
May-22	21
Jun-22	22
Jul-22	8
Aug-22	6
Sep-22	4
Oct-22	1
Nov-22	2
Dec-22	0
Jan-23	2
Feb-23	6
Mar-23	1
Apr-23	0
May-23	2
Jun-23	0
Jul-23	2
Aug-23	4
Sep-23	2
Oct-23	4
Nov-23	3
Dec-23	3
Jan-24	4
Feb-24	0



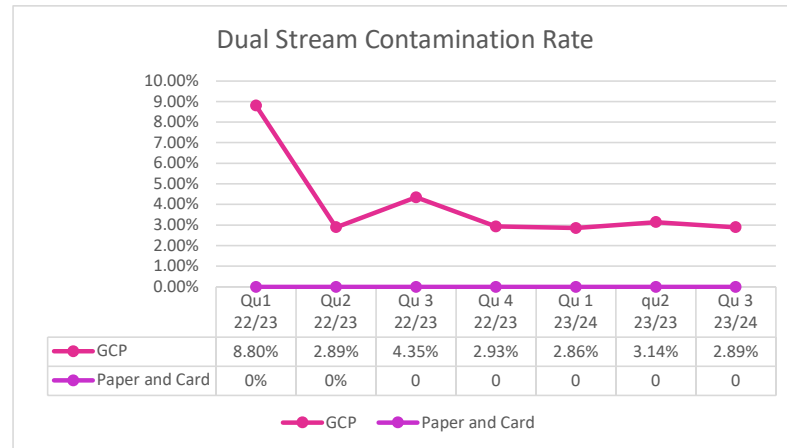
Textiles/waste in Co-mingled

	2019/20	2020/21	2021/22
Contamination Rate	10.17%	7.49%	6.69%



Textiles/Waste in Recycling

	Qu1 22/23	Qu2 22/23	Qu 3 22/23	Qu 4 22/23	Qu 1 23/24	qu2 23/23	Qu 3 23/24
GCP	8.80%	2.89%	4.35%	2.93%	2.86%	3.14%	2.89%
Paper and Card	0%	0%	0	0	0	0	0



This page is intentionally left blank